



State Professional Development Center

2015 Summer Semester

- May, June, July, August

Course	Session Nbr	Class Name	Dates & Times	Cost	Register
PD5098	0008	Writing Clearly and Concisely	May 5 8:30 a.m. - Noon	\$95	Register
PD2028	0013	Performance Management: The Basics FULL (Individual class within Effective Management Series)	May 6 8:30 a.m. - 4:30 p.m.	\$123	Register
PD3009	0063	Meeting Minutes	May 7 8:30 a.m. - Noon	\$95	Register
PD5018	0027	Initiating & Navigating the RFP Process	May 7 8:30 a.m. - 4:30 p.m.	\$123	Register
PD2003	0068	Delicate Balance: Privacy & the Right to Know	May 12 8:30 a.m. - Noon	\$95	Register
PD4019	0018	Generations in the Workplace	May 12 8:30 a.m. - Noon	\$95	Register
PD2010	0053	Documenting Disciplinary Action (Individual class within Effective Management Series)	May 13 8:30 a.m. - 4:30 p.m.	\$123	Register
PD5095	0007	Effective E-mail Writing	May 14 8:30 a.m. - Noon	\$95	Register
PD4005	0027	Male/Female Communication	May 19 8:30 a.m. - Noon	\$95	Register
PD5084	0008	Effective Management Series Simulation	May 20 8:30 a.m. - 4:30 p.m.	\$123	Register
PD1036	0048	Managing Multiple Priorities	May 21 8:30 a.m. - 4:30 p.m.	\$123	Register
PD5094	0004	Contract Management	May 21 8:30 a.m. - 4:30 p.m.	\$123	Register
PD4003	0025	Facilitating Groups	May 27 & June 3 8:30 a.m. - 4:30 pm.	\$190	Register
PD5086	0004	The Excellent Public Manager	May 27; June 3, 10, 17, 24 & July 8 8:30 a.m. - 4:30 p.m.	\$505 + 10% materials fee	Register
	PD5077 /0007	Performance-Driven Leadership	May 27 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5078 /0006	Leading Innovation	June 3 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5079 /0007	Governance Web 2.0	June 10 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5080 /0008	Evidenced-Based Management	June 17 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD1007 /0010	Decision Making	June 24 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5087 /0006	Citizen Engagement in the 21st Century	July 8 8:30 a.m. - 4:30 p.m.	\$123	Register



State Professional Development Center

2015 Summer Semester

- May, June, July, August

Course	Session Nbr	Class Name	Dates & Times	Cost	Register
PD5096	0004	Grammatically Correct Writing	June 4 8:30 a.m. - Noon	\$95	Register
PD5064	0016	Excel - Beginning	June 4 9:00 a.m. - 3:00 p.m.	\$110 + \$10 Lab Fee	Register
PD5071	0012	From Me to We: Effective Collaboration (Based on Stephen Covey's 7 Habits)	June 4 & 11 8:30 a.m. - 4:30 p.m.	\$190	Register
PD5082	0009	Effective Management Series	June 9, 16, 23; July 7, 14, 21, 28 & August 4 8:30 a.m. - 4:30 p.m.	\$570 + 10% materials fee	Register
	PD5104 /0003	Supervision for the 21st Century (AKA Approaching Supervision)	June 9 8:30 a.m. - 4:30 p.m.	\$123 + \$15 Gallup Assessment Fee	Register
	PD5049 /0012	Strategic Planning	June 16 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5027 /0021	MBTI & Communication	June 23 8:30 a.m. - 4:30 p.m.	\$123 + \$30 MBTI Assessment & Guide	Register
	PD1017 /0055	Managing Conflict	July 7 8:30 a.m. - 4:30 p.m.	123 + \$17 Thomas Kilman Conflict Instrument	Register
	PD5103 /0003	HR Topics (Interviewing & Hiring)	July 14 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD2028 /0014	Performance Management	July 21 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD2010 /0054	Documenting Disciplinary Action	July 28 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5084 /0009	Effective Management Series Simulation	August 4 8:30 a.m. - 4:30 p.m.	\$123	Register
PD3006	0035	Writing Job Descriptions	June 10 8:30 a.m. - 4:30 p.m.	\$123	Register
PD5099	0004	The Respectful Workplace Rescheduled	April 2 June 10 8:30 a.m. - 4:30 p.m.	\$123	Register
PD1044	0004	PowerPoint 2010: Beginning	June 11 9:00 a.m. - 3:00 p.m.	\$110 + \$10 Lab Fee	Register
PD1043	0009	Developing Coaching Skills	June 16 8:30 a.m. - 4:30 p.m.	\$123	Register
PD5056	0022	Roberts Rules of Order Webinar	June 19 10:00 a.m. - 11:30 a.m.	\$70	Register
PD1032	0009	Teambuilding	June 23 8:30 a.m. - 4:30 p.m.	123 + \$15 Parker Survey	Register
PD5098	0009	Writing Clearly and Concisely	June 25 8:30 a.m. - Noon	\$95	Register
PD5065	0026	Excel - Intermediate	June 25 9:00 am. - 3:00 p.m.	\$110 + \$10 Lab Fee	Register



State Professional Development Center

2015 Summer Semester

- May, June, July, August

Course	Session Nbr	Class Name	Dates & Times	Cost	Register
PD5102	0002	Developing a Customer Service Culture Series	June 25; July 9, 16, 23, 30 & August 6 8:30 a.m. - 4:30 p.m.	\$505 + 10% materials fee	Register
	PD5111 /0003	Principles of Customer Service	June 25 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5093 /0006	Employee Accountability	July 9 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5112 /0001	Challenges in Customer Service	July 16 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5107 /0003	Catch the FISH!® Philosophy	July 23 8:30 a.m. - 4:30 p.m.	123 + \$16 FISH! Manual	Register
	PD4001 /0040	Effective Communication Skills	July 30 8:30 a.m. - 4:30 p.m.	\$123	Register
	PD5101 /0002	Customer Service Series Synthesis	August 6 8:30 a.m. - 4:30 p.m.	\$123	Register
PD5095	0008	Effective E-mail Writing	July 7 8:30 a.m. - Noon	\$95	Register
PD5046	0044	Exploring Emotional Intelligence	July 9 8:30 a.m. - 4:30 p.m.	\$123 + \$34 Talent Smart EQ Self-Assessment	Register
PD5067	0033	Excel - Advanced	July 14 9:00 a.m. - 3:00 p.m.	\$110 + \$10 Lab Fee	Register
PD3005	0046	WARM - Writing Administrative Rules	July 15 8:30 a.m. - 4:30 p.m.	\$123	Register
PD5066	0029	The Leadership Challenge Series	July 22, 29 & August 5 8:30 a.m. - 4:30 p.m.	\$400 + 10% materials fee	Register
PD5097	0005	Punctuation for Clarity	July 30 8:30 a.m. - Noon	\$95	Register
PD5099	0005	The Respectful Workplace	August 6 8:30 a.m. - 4:30 p.m.	\$123	Register
PD3009	0064	Meeting Minutes	August 11 8:30 a.m. - Noon	\$95	Register
PD1023	0026	Remote Management	August 11 8:30 a.m. - Noon	\$95	Register
PD5064	0017	Excel - Beginning	August 11 9:00 a.m. - 3:00 p.m.	\$110 + \$10 Lab Fee	Register
PD4002	0047	Effective Presentations	August 12, 13 8:30 a.m. - 4:30 p.m. August 18 8:30 a.m. - noon	\$245	Register